

North American Agent & Broker Merger & Acquisition Update 1st Quarter 2024

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### **Observations & Comments**

- ➤ It's been 15 quarters since the pace of M&A in the insurance distribution business was as slow as it was Q1 '24 when 155 transactions were recorded. Of note,133 deals were recorded in Q2 '20, the peak of the pandemic. This marks the 5<sup>th</sup> consecutive quarter of deal volume below the long-term trend line.
- There were 53 distinct buyers identified in this quarter:
  - ❖ 26 were private equity; one announcing it's first deal and another announcing it's second.
  - ❖ 24 were privately held; ten announcing their first deal and another two announcing their second.
- > On a trailing 4-quarter basis, the most notable changes among active buyers include:
  - BroadStreet Partners leads the group in picking up the annual pace with 74 reported deals compared to the previous 5-year average of 46.
  - ❖ Acrisure's paced slowed the most to 34 per year compared to the previous 5-year average of 94.



### **Observations & Comments**

(continued)

- In the last four quarters compared to the previous 4-quarter period, just two firms (Acrisure and PCF) combined for 47% of the reduction in the industry's deal count. It took the combined increases of 11 firms to make up for the decreases of those two.
- > There were 204 distinct buyers over the past eight quarters: 62% did 1 deal, 11% did 2 deals, and just 2% did three. That leaves 25% (51) that did four or more deals ("Active Buyers").
  - ❖ Buyers not considered active declined by 29% in the 2<sup>nd</sup> half of this period while Active Buyers changed by just one (60% did fewer, 40% did more deals in the 2<sup>nd</sup> half).
- The preceding data is indicative of a broadening distribution of deals among the Active Buyer universe. The remaining buyers may be more opportunistic than strategic in their approach to M&A. It's easy to imagine the reduction is a function of numerous factors including rising interest rates, elevated valuations, a smaller pool of targets, or a combination of these factors.



### **Observations & Comments**

(continued)

- There is little reason to believe that deal pace will decline from current levels. With 26 active private equity backed brokers and other very active buyers, all of which are still looking to deploy capital, the primary constraint may simply be on the supply side. Nonetheless, there are still a lot of agencies that will need to sell.
- While some buyers continue to exercise discipline in pricing, there are still plenty on the buy side that will maintain higher valuations, particularly for the better firms.



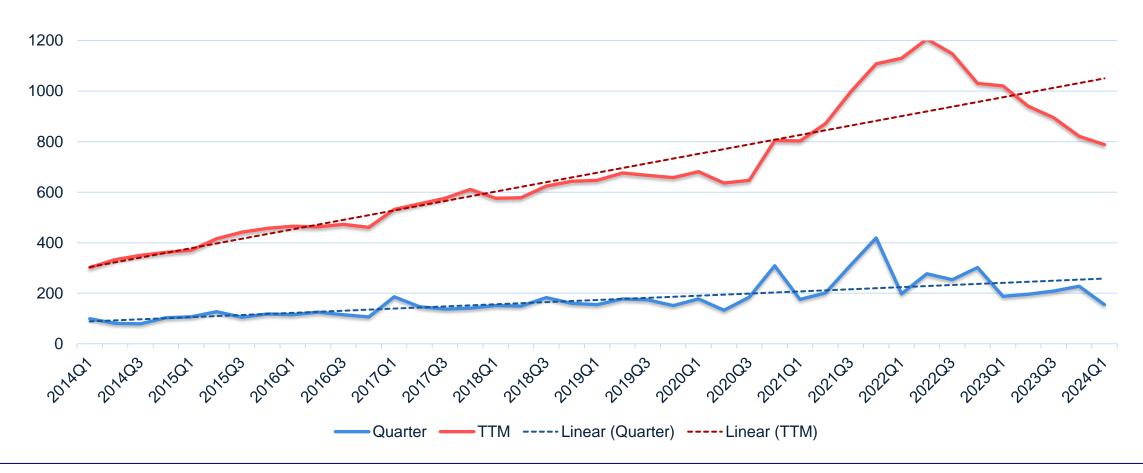
### Highlights of Q1 2024 M&A Activity

- > 155 total transactions in Q1 '24, down 18% from 188 in Q1 '23
- BroadStreet Partners continues to lead all buyers in Q1 deals with 29 in Q1 '24, more than doubling the 14 reported in Q1 '23.
- Following were Inszone Insurance Services and Hub International at 12 and 10 deals, respectively, in Q1 '24; both doing four more deals in a year-over-year comparison. Each of the most active buyers for the quarter did the same or more deals in Q1 '24 than in Q1 '22
- Historically very active buyers High Street Partners, Acrisure, Patriot Growth Insurance Services, and Risk Strategies all did fewer deals in Q1 '24 v. Q1 '23
- Private Equity-Backed / Hybrid ("PE/Hybrid") buyers were responsible for 71% of all announced transactions in both Q1 '24 and Q1 '23
- Privately-owned buyers reported 32 deals in Q1 '24 versus 41 in Q1 '23
- Publicly traded brokers reported 12 transactions in Q1 '24 compared to 8 in Q1 '23



### **Summary Information**

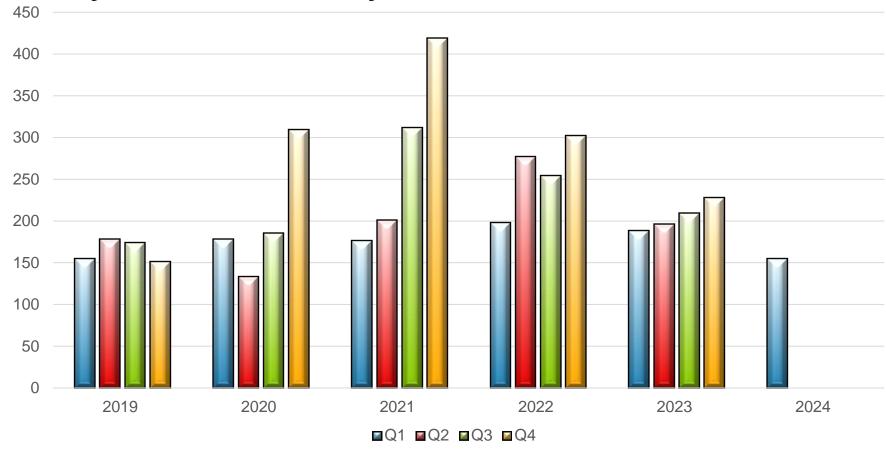
### Quarterly M&A Activity





### **Summary Information**

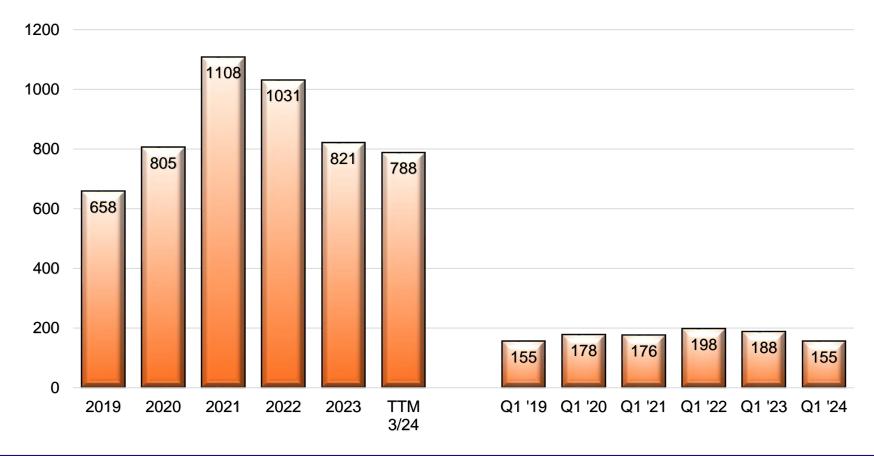
# Quarterly M&A Activity





#### **Summary Information**

### Agency Acquisitions By Year and Quarter





### **Most Active Buyers**

# Active Acquirers With 5 or More Deals in Q1 2024

| Buyer                      | Buyer Type | Q1 '19 | Q1 '20 | Q1 '21 | Q1 '22 | Q1 '23 | Q1 '24 |
|----------------------------|------------|--------|--------|--------|--------|--------|--------|
| BroadStreet Partners       | PE-Hybrid  | 9      | 16     | 12     | 5      | 14     | 29     |
| Inszone Insurance Services | PE-Hybrid  |        | 4      | 2      | 12     | 8      | 12     |
| Hub International          | PE-Hybrid  | 12     | 17     | 13     | 14     | 6      | 10     |
| Keystone Agency Partners   | PE-Hybrid  |        |        | 2      | 3      | 7      | 8      |
| OneDigital                 | PE-Hybrid  | 2      | 8      | 3      | 9      | 5      | 7      |
| Gallagher                  | Public     | 12     | 6      | 4      | 4      | 7      | 7      |
| ALKEME                     | PE-Hybrid  |        |        |        | 5      | 3      | 5      |
| Leavitt Group              | Private    | 1      | 2      | 3      | 4      | 5      | 5      |
| Sub-totals                 |            | 36     | 53     | 39     | 56     | 55     | 83     |
| All Others                 |            | 119    | 125    | 137    | 142    | 133    | 72     |
| Totals for Year            |            | 155    | 178    | 176    | 198    | 188    | 155    |



#### **Most Active Buyers**

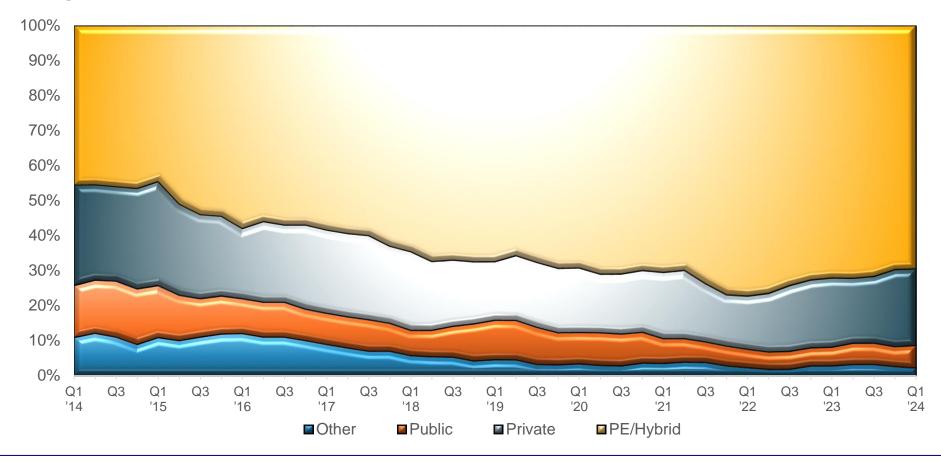
### Buyers With 20 or More Deals in Past 12 Months

| Buyer                             | Buyer Type | 2019 | 2020 | 2021  | 2022  | 2023 | TTM 3/24 |
|-----------------------------------|------------|------|------|-------|-------|------|----------|
| BroadStreet Partners              | PE-Hybrid  | 34   | 58   | 45    | 35    | 59   | 74       |
| Hub International                 | PE-Hybrid  | 52   | 65   | 62    | 70    | 65   | 69       |
| Inszone Insurance Services        | PE-Hybrid  | 6    | 10   | 12    | 42    | 45   | 49       |
| Gallagher                         | Public     | 34   | 23   | 25    | 26    | 36   | 36       |
| Acrisure                          | PE-Hybrid  | 98   | 108  | 122   | 107   | 36   | 34       |
| Leavitt Group                     | Private    | 10   | 12   | 24    | 20    | 34   | 34       |
| Keystone Agency Partners          | PE-Hybrid  |      | 7    | 22    | 29    | 29   | 30       |
| World Insurance Associates        | PE-Hybrid  | 18   | 42   | 53    | 39    | 36   | 28       |
| Risk Strategies Company           | PE-Hybrid  | 22   | 18   | 24    | 24    | 29   | 25       |
| Patriot Growth Insurance Services | PE-Hybrid  | 25   | 21   | 31    | 32    | 32   | 25       |
| AssuredPartners                   | PE-Hybrid  | 44   | 38   | 52    | 33    | 26   | 24       |
| High Street Partners              | PE-Hybrid  | 3    | 9    | 71    | 44    | 24   | 23       |
| OneDigital                        | PE-Hybrid  | 17   | 32   | 21    | 21    | 19   | 21       |
| Sub-total                         |            | 363  | 443  | 564   | 522   | 470  | 472      |
| All Others                        |            | 295  | 362  | 544   | 509   | 351  | 316      |
| Totals for Year                   |            | 658  | 805  | 1,108 | 1,031 | 821  | 788      |



#### Totals By Buyer / Seller Type

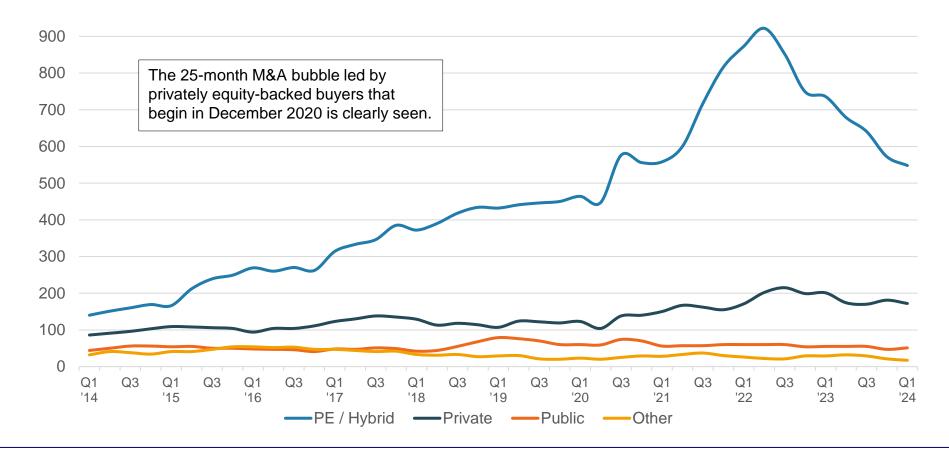
# Rolling 12-Month Activity by Buyer Type (% Total)





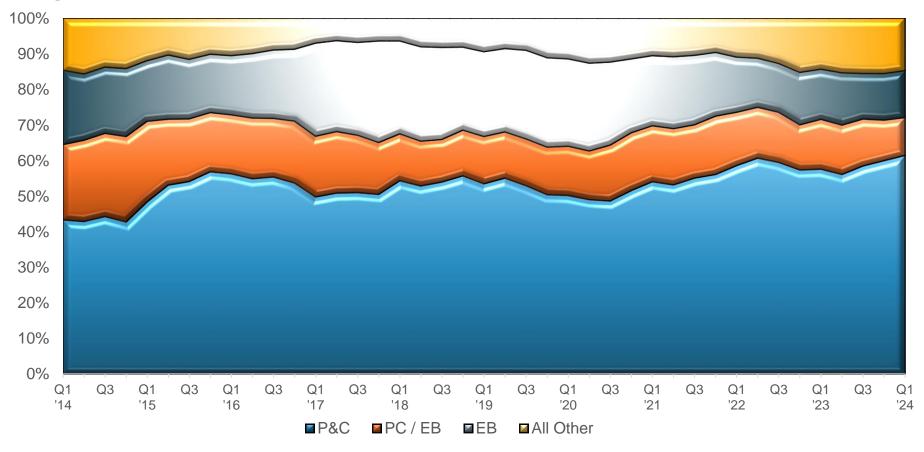
#### Totals By Buyer / Seller Type

# Rolling 12-Month # Transaction by Buyer Type



#### Totals By Buyer / Seller Type

# Rolling 12-Month Activity by Seller Type (% Total)







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